

GENERAL SERVICES ADMINISTRATION Multiple Award Schedule (MAS)

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov

SCHEDULE TITLE:- General Purpose Commercial Information Technology Equipment, Software, and Services

Special Item No 54151S - Information Technology Professional Services (SUBJECT TO COOPERATIVE PURCHASING

FSC Classes/Product Codes:

- FSC/PSC Class D301 IT AND TELECOM- FACILITY OPERATION MAINTENANCE FACILITY MANAGEMENT
- FSC/PSC Class D302 IT AND TELECOM- SYSTEMS DEVELOPMENT
- FSC/PSC Class D306 IT AND TELECOM- SYSTEMS ANALYSIS
- FSC/PSC Class D307 IT AND TELECOM- IT STRATEGY AND ARCHITECTURE
- FSC/PSC Class D308 IT AND TELECOM- PROGRAMMING
- FSC/PSC Class D310 IT AND TELECOM- BACKUP AND SECURITY SERVICES
- FSC/PSC Class D316 IT AND TELECOM- TELECOMMUNICATIONS NETWORK MANAGEMENT ITNETWORK MANAGEMENT SERVICES
- FSC/PSC Class D399 IT AND TELECOM- OTHER AND TELECOMMUNICATIONS OTHER INFORMATION TECHNOLOGY SERVICES, NOT ELSEWHERE CLASSIFED.

Special Item Number Ancillary Supplies and/or Services (SUBJECT TO COOPERATIVE PURCHASING)

- FSC/PSC Class 7010 ADPE SYSTEM CONFIGURATION Ancillary Supplies and/or Services
- FSC/PSC Class D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS Ancillary Supplies and Services

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

Contract Number:	GS-35F-445GA
Period Covered by Contract:	June 2, 2017 – June 1, 2022

TECHNOLOGY SCIENCE CORPORATION 11921 FREEDOM DR STE 550 RESTON, VA 20190-5635 Attn: THU STUBBS

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BUSINESS SIZE: Technology Science Corporation (TSC) is a SBA Certified 8(a) Small Disadvantaged, Verified Service-Disabled Veteran Owned (SDVO), Minority, Economically Disadvantaged Woman-Owned (EDWOSB), Small Business specializing in DoD cleared technical program management and Information Technology Services in support of Federal Civilian and Department of Defense agencies, State and Local government, and Commercial accounts.

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CUSTOMER INFORMATION:

1a. AWARDED SPECIAL ITEM NUMBER:

SIN	DESCRIPTION	
54151S	Information Technology Professional Services	
Ancillary	Ancillary Supplies and/or Services	

^{**}Cooperative Purchasing (STLOC) is available

- 1b. LOWEST PRICED ITEM. See page #16 of #16
- 1c. HOURLY RATES: (including IFF) See page #16 of #16.
- 2. MAXIMUM ORDER GUIDELINE.

\$500,000 \$150,000

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

- 3. MINIMUM ORDER.
- \$100 per order or negotiated at the task order level
- 4. GEOGRAPHIC COVERAGE. Domestic only. Domestic, 48 states and Washington, DC
- 5. PRODUCTION POINT. United States (Services)
- 6. DISCOUNT FROM LIST PRICES OR STATEMENT OF NET PRICE.

GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied and the IFF has been added.

7. QUANTITY DISCOUNTS. 1% for single orders over \$150,000

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8. PROMPT PAYMENT TERMS. Net .5% Net 10 days or Net 30

9a. GOVERNMENT PURCHASE CARDS.

Accepted at or below the micro-purchase threshold

9b. GOVERNMENT PURCHASE CARDS.

Accepted above the micro-purchase threshold

- 10. FOREIGN ITEMS. None
- 11a. TIME OF DELIVERY. 30 days or as mutually agreed on between the vendor and ordering activity.
- 11b. EXPEDITED DELIVERY.15 days or as mutually agreed on between the vendor and ordering activity.
- 11c. OVERNIGHT AND 2-DAY DELIVERY. As mutually agreed on between the vendor and ordering activity.
- 11d. URGENT REQUIREMENTS. As mutually agreed on between the vendor and ordering activity.
- 12. FOB POINT, Destination
- 13a. ORDERING ADDRESS. 11921 FREEDOM DR STE 550, RESTON, VA 20190-5635

13b. ORDERING PROCEDURES.

Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).

14. PAYMENT ADDRESS. 11921 FREEDOM DR STE 550, RESTON, VA 20190-5635

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- 15. WARRANTY PROVISION. Not applicable 16. EXPORT PACKING CHARGES. Not applicable
- 17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE. Not applicable
- 18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR. Not applicable
- 19. TERMS AND CONDITIONS OF INSTALLATION. Not applicable
- 20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES. Notapplicable
- 21. LIST OF SERVICE AND DISTRIBUTION POINTS. Not applicable
- 22. LIST OF PARTICIPATING DEALERS. Not applicable
- 23. PREVENTIVE MAINTENANCE. Not applicable
- 24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES. Not applicable
- 24b. INDICATE SECTION 508 COMPLIANCE INFORMATION IS AVAILABLE ON ELECTRONIC AND INFORMATION TECHNOLOGY SUPPLIES AND SERVICES www.TechSciCorp.com
- 25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER. 005824619
- 26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM), PREVIOUSLY CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE. Registration valid

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TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S

****NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. SCOPE

- a. The prices, terms and conditions stated under Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.
- 2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)
- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

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- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.
- 5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)
- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.
- 6. INSPECTION OF SERVICES In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008)

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(DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

- 7. RESPONSIBILITIES OF THE CONTRACTOR The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data General, mayapply.
- 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.
- 9. INDEPENDENT CONTRACTOR All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.
- 10. ORGANIZATIONAL CONFLICTS OF INTEREST
- a. Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, C Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009)

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(ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

Please refer to the labor category descriptions and pricing on pages #13 through #15

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TERMS AND CONDITIONS APPLICABLE TO ANCILLARY SUPPLIES AND /OR SERVICES (SPECIAL ITEM NUMBER 54151S

Note: Commercially available products under this solicitation may be covered by the Energy Star or Electronic Product Environmental Assessment Tool (EPEAT) programs. For applicable products, offerors are encouraged to offer Energy Star-qualified products and EPEAT-registered products, at the Bronze level or higher. If offerors opt to offer Energy Star or Electronic Product Environmental Assessment Tool (EPEAT) products then they shall identify by model which products offered are Energy Star-qualified and EPEAT-registered, broken out by registration level of bronze, silver, or gold. Visit the Green Procurement Compilation, sftool.gov/green procurement for a complete list of products covered by these programs.



Labor Category Descriptions

Junior Audio/Visual Tech	
Minimum Education:	Associates Degree. Degree Substitution: 2 additional years' experience.
Minimum Years' Experience:	1 year project related experience

Responsibilities:

- Individual possesses an in-depth understanding of computers, software, camera placement and operation and the use of audio equipment
- Installed audio, video, and network equipment in racks
- Ran and terminated cat5 and mic/line cable
- Interpreted engineered drawings to create labels for cables
- Intermediate cable management skills
- Intermediate soldering skills
- Microsoft Office literature

Senior Audio/Visual Tech	
Minimum Education:	Associates Degree. Degree Substitution: 2 additional years' experience.
Minimum Years' Experience:	3 years of project related experience

Responsibilities:

- Individual possesses an in-depth understanding of audiovisual/ video-teleconferencing systems.
- Finalize Control Programming Source Codes
- Finalize files for Digital Signal Processing systems
- Finalize network documentation, including IP addresses, passwords, and related information.
- Redline drawing sets, rack elevation.
- Interface with vendors
- Finalize Computer Aided Design files
- Microsoft Office literate

Project Manager	
Minimum Education:	Bachelor's Degree in Engineering, Computer
	Science, Systems, Business or related
	scientific/technical discipline
Minimum Years' Experience:	5 years

Responsibilities:

Performs tasks requiring management of a small-scale project encompassing multiple tasks with a total lifecycle budget and complexity comparable to the task order at hand. Tasks may include:

- Formulating and defining system scope and objectives in accordance with the customer technical requirements
- Compiling and analyzing technical data

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- Advising management and customers on complex system projects and activities
- Working closely with customers to define communication systems and equipment requirements
- Providing instruction on and performing and documenting quality assurance reviews
- Apply life cycle and project management methodologies
- Track costs, schedule and performance progress.

Junior Network Engineer	
Minimum Education:	Bachelor's Degree in Engineering, Computer
	Science, Systems, Business or related scientific/technical discipline
Minimum Years' Experience:	3+ years of years of enterprise network experience.

Responsibilities:

- Responsible for maintaining networks in a LAN/WAN environment and day-to-day operations
 of enterprise-level hardware and data communications by minimizing system downtime and
 maximizing system performance.
- Maintains organization's data protection through monitoring of devices, software authenticity and firewall protection.
- Maintains communications system requirements including WAN, Internet and Private connections to all sites.
- Interface with vendors.
- Document network procedures
- Personnel shall be Microsoft Windows literate for performing some duties.
- Personnel shall update the ticketing system in a timely manner, including calling into the Network Operation Center for on-site arrive and off-site departure.

IT Audiovisual Engineer	
Minimum Education:	BA/BS Degree in Engineering, Computer Science,
	Systems, Business or related scientific/technical
	discipline
Minimum Years' Experience:	7 years

Responsibilities:

The IT Audio Visual (AV) Systems Engineer works in conjunction with Customer and Project Manager to take complex AV systems from inception to completion and client acceptance. The systems include, conference rooms, auditoriums, sound and projections systems, Video Conferencing (VTC) etc. Using AutoCAD and cable database programs, design video, audio, control, LAN and communications systems. The design process includes equipment and technology research and coordination with vendors. Assist with final system testing and client training.

- Develop designs that meet customer functional and budgetary requirements
- General functional and connection-level drawings Design for video, audio, control, LAN and communications subsystems, including preparation of AutoCAD drawings and

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documentation.

- Specify projectors screens and room design.
- Specify and configure sound reinforcement systems.
- Familiarity with audio video teleconference equipment.
- Provide equipment and technology research and coordination with vendors.
- Select and qualify equipment and software required for custom integration solutions.
- Develop cable run lists.
- Develop detailed equipment lists and budgets.
- Develop cabinet layouts, equipment rack elevations and jackfield layouts, etc.
- Provide continuous engineering support throughout the project, from inception through implementation.
- Support the systems installation crew.
- Provide System and Equipment configuration, customer training and ongoing system's service.
- Certified by major AV OEM such as Crestron, AMX, etc.

Audiovisual Programmer	
Minimum Education: BA/BS Degree in Engineering, Computer Scien Systems, Business or related scientific/technic discipline	
Minimum Years' Experience:	5 years

Responsibilities:

Performs tasks related to developing and modifying audiovisual applications, work with scripts for process automation, knowledge of application development,

- Implementing and integrating commercial off-the-shelf (COTS) software into existing architecture
- Program code, create scripts, edit code
- Able to plan, document, coding, modifying, test and implementing audiovisual and videoteleconferencing programs customize programs.
- Customize touch panel codes and codecs for Customer workflow.
- Document test conditions,
- Create test data, testing programs, and analyzing results;
- Performing analysis of program and production problems
- Analyze and design new or existing system enhancements
- Work closely with the user to define requirements
- Write program specifications
- Research the use of new technologies
- Work on multiple project requests
- Apply programming and analysis skills with a detailed knowledge of the application
- Coordinate system testing and assist users with acceptance testing
- Assist in the development and maintenance of data and process models
- Development of work plans and project organization.
- Deliver final source code to Customer.
- Certified by major AV OEM such as Crestron, AMX, etc.

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Audio Video Installer / Subject Matter Expert	
Minimum Education:	BA/BS Degree in Engineering, Computer Science,
	Systems, Business or related scientific/technical discipline
Minimum Years' Experience:	3 years

Responsibilities:

Set up and install IT equipment such as microphones, sound speakers, video screens, projectors, video monitors, connecting wires and cables, sound and mixing boards for events and functions such as meetings and conventions, presentations, and news conference rooms.

- Set up and operate IT and audio/visual equipment.
- Create and install lighting systems.
- Monitor sound feeds to ensure quality.
- Ensure equipment is installed according to designated layout.
- Test and resolve equipment issues.
- Diagnose and correct media system problems.
- Mix sound inputs and feeds.
- Coordinate audio feeds with television images.
- Send in equipment for repairs as needed.
- Switch video input sources from one camera to another.
- Discuss assignments.
- Determine filming sequences and camera movements.
- Clean audio and video equipment and store properly.
- Ensure equipment the safe transfer and shipment of equipment.
- Compress and digitize audio and video data.
- Ensure the safe storage and integrity of data.
- Perform duties on location.
- Work with computer-controlled lighting systems.
- Duplicate audio and video data.
- Turn ideas into outlines, storyboards, and images.
- Maintain inventory of equipment.



Subject Matter Expert II	
Minimum Education:	Bachelor Degree. Degree Substitution: 10+
	additional years' experience.
Minimum Years' Experience:	>10 year project related experience

Responsibilities:

- Individual possesses an program management experience leading engineering, technical, department level programs.
- Has industry recognized accreditations on best practice program management
- Possess leadership and teamwork management skills
- Lead and facilitate high level executive level meetings and programs with senior level leadership, stakeholders and production teams and SMEs
- Strong knowledge of production, socialization and development organizational process & policy improvement and change management.
- Understand and past performance of implementation of strategic organization process improvement and associated change management and related activities to include development and implementation of technology transition process, principles, best practices, oversight process and associated policy across multiple departments
- Assist Agency in the development of policies, Standard Operating Procedures (SOPs),
 Directives, all related to Agency process improvement and change management goals and objectives to include necessary updates to existing department's policy and directives; and
- Provide Agency executive-level administrative expertise and support in implementing process improvement goals and objectives.

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LABOR CATEGORY PRICING

SIN	LABOR CATEGORY	PRICE w/IFF
Ancillary	Junior Audio Visual Tech	\$49.87
Ancillary	Senior Audio Visual Tech	\$54.86
54151S	Project Manager	\$95.39
54151S	Junior Network Engineer	\$89.98
54151S	IT Audiovisual Engineer	\$133.30
54151S	Audiovisual Programmer	\$144.63
54151S	Audio Video Installer / Subject Matter Expert	\$124.69
54151S	Subject Matter Expert II	\$221.62